



Sanchar Nigam Pensioners' Welfare Association

Reg. No: SOCIETY/WEST/2021/8902564

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SNPWA/ CHQ/ Director CGHS/7/23

Dated 16th Jan, 23.

To

Respected Madam Anjana Kumar,
Director/ CGHS, Nirman Bhawan, New Delhi.

Sub Heartiest congratulations of this Association on your taking over critical and significant assignment of Director/ CGHS HQs.

Respected Madam

This Association comprising of nearly 20, 000 CGHS beneficiaries having retired from BSNL/ MTNL conveys its best wishes and huge professional successes to you on your taking a very sensitive and crucial position of Director CGHS.

We do not intend to burden you by conveying plethora of unresolved issues that CGHS beneficiaries are confronted with at this stage but are confident that under your towering stewardship fundamental and elementary changes will be brought about in the functioning of CGHS which have been completely ignored so far.

Issues apart, we request you to direct concerned officers to at least acknowledge the communications from this Association on various issues raised from time to time. We were very lucky till CGHS had an outstanding Dr Aarti Ahuja as AS and DGHS who used to personally acknowledge each and every issue that was referred to her. After her exit, not only did this practice of acknowledging issues stop but functioning of CGHS worsened like anything after her promotion as Secy.

We at least look forward to restoring to the practice of acknowledging issues by the concerned officers. This is the least that they are expected to do.

Finally, we wish you huge success and assure you of our fullest cooperation in streamlining the functioning of CGHS which has been unfortunately on a steep and steady decline for the last about a year.

Sincerely yours



(G.L.Jogi)

Copy to

1. Mr Rajesh Bhushan, Secy/ MOH& FW for kind information pl.
2. AS/ DGCGHS for kind information please
3. Dr Shashi Satija, Addl DDG HQs for information pl.