

SNEA Special Meeting with Hon. Minister of Communications @Bhopal, MP:

A delegation of SNEA consisting **Shri. M. S. Adasul**, GS SNEA CHQ, **Shri. Manish Samadhiya**, President SNEA CHQ, **Shri. Sumit Saxena**, Jt. Secretary Central, SNEA CHQ, **Shri. R. K. Deepak**, CS SNEA MP, **Shri. Manish Khare**, CP SNEA MP, **Shri. Vijay Gupta**, Area Secretary SNEA MP and **Shri. Abhishek Sharma**, DS SNEA Bhopal had a special meeting with **Respected Shri. Ashwini Vaishnaw ji**, Honourable Minister of Railway, Communication and Electronics & IT at residence at Bhopal MP on 21/10/202 and have elaborate discussions and guidance from Hon. MoC on pending issues and roadmap about future of BSNL and its executives.

We specially felicitated **Respected Shri. Ashwini Vaishnaw ji**, Honourable Minister of Railway, Communication and Electronics & IT, GoI, with Shawal, Bouquet and conveyed sincere thanks and gratitude for the very special efforts taken by Hon. MoC and Government of India for revival of BSNL and for continued support and guidance being extended to BSNL for revival and growth of BSNL. **Photos <<<>>>**

The meeting with Hon. MOC started with the thanks note by SNEA to Hon. MoC for the Rs 1.64 lakh Crore Revival Package. BSNL. At the outset we conveyed thanks for the extraordinary efforts by Hon. MoC and Government of India over the period for revival of BSNL and updated that the support extended by GoI has made a lot of changes in working of BSNL which are clearly visible in day to day activities of office working.

Hon. MoC asked where the changes are seen in overall working or we are just sharing it for parsing him. We informed that there are many changes and improvements in the overall working of BSNL and efforts are visible in terms of upgradation of Infrastructure and improved network uptime. We added that the changes are visible at many places and we are hopeful for similar changes all over India as CMD BSNL is continuously monitoring its progress.

We also conveyed thanks to Hon. MoC for his initiatives by conducting different public meetings and promoting BSNL services and mainly clarifying the doubts about BSNL services and special efforts for systematic improvement in BSNL services.

We especially appreciated the stand taken by Hon MoC in a recent public meeting on manufacturing and testing of indigenous 4G Equipment of which a video has been viral about the stability & reliability of 4G indigenous equipment is viral on social media. Such actions and initiatives have given much confidence about 4G indigenous equipment to the public of India and they are eagerly waiting for the launching of BSNL 4G services.

We conveyed that we executives of BSNL are highly motivated by the act of Hon. MoC by expressing concern about improving BSNL services with quote for change in BSNL services from Bhai Sahab Nahi Lagata to **Bhai Sahab Naya Lagega** and such comments from Hon. MoC has really changed the public approach and opinion about BSNL services. Thereafter we have very elaborate and detailed discussions on different issues as detailed below.

Objectives of SNEA as only Recognised Majority Association in BSNL: The detailed meeting started with introduction of all participants and Hon. MoC specifically took update on office working and contribution of everyone and was pleased to see active involvement of the SNEA team in BSNL activities.

Hon. MoC also has also taken update information about SNEA and its working. We have updated that SNEA is association in existence since 1946 and is now working fully for growth and development of BSNL. We explained how SNEA has taken stand to support initiatives of GoI through CMD BSNL for revival of BSNL and how SNEA keeps approach to resolve the issues through pursuation with BSNL management and respecting support of GoI to BSNL, no agitational call is given by SNEA even though some genuine issues are not resolved.

Hon MoC appreciated our approach and the way in which the association has come forward for the growth of BSNL.

We shared the details about the historic achievement of SNEA and its alliance partners in the recently held third Membership verification and how SNEA has got historical support of 53% Votes.

We conveyed that during MV campaign meetings we have seen that the efforts of Hon MoC and Government of India for revival of BSNL are appreciated and accepted by executives in BSNL and revival of BSNL was one of the agenda of third MV campaigning.

We shared that as the only Recognised Majority Association in BSNL, and with such huge responsibility with us, we are duty bound to resolve the pending issues. We narrated that many

issues are being taken care of by CMD BSNL and certain issues beyond the powers of CMD BSNL and hence BSNL Board needs kind intervention of Hon. MoC.

We also narrated about the negativity being spread about affiliation of BSNL executives to particular political parties and clarified the doubts. We briefed that SNEA is not affiliated to any political party as the same is restricted being Government Servants and the constitution of SNEA does not permit any affiliation till 4/5th of total executives support the proposal of affiliation. But we the leaders and members of SNEA are highly impressed with the changes in approach of GoI towards BSNL and requested for similar change in approach towards the executives in BSNL. We informed that the main objective of our association is Growth of BSNL and benefits and betterment of executives in BSNL. We also added that being executives of PSUs having 100% stake with Government of India, we strongly believe that all genuine issues of BSNL Executives will be properly addressed and resolved with kind intervention of Hon. MoC and support of the Government of India.

Hon. MoC gave us patience hearing to our say and in response congratulated for Victory of SNEA and directed us to use this huge mandate for growth and development of BSNL. He specifically mentioned the need for improved quality of services with the approach of Customer is king and the members of Majority Association has huge responsibility for bringing such changes in work culture.

Mission of Hon. PM of India: Hon MoC updated us about the mission by Hon. Modi ji for Atmnirbhar Bharat and expectations from BSNL. It is the mission of Hon PM to make

India self-dependent in manufacturing world class GSM Equipment in India and generation of Jobs within India. Though this was a difficult task as many of the developed countries have failed in manufacturing GSM Equipment, under the keen watch of Hon PM India, our country has come up with Indigenous GSM Equipment. This Indigenous equipment is highly tested and in the coming days it will be exported to other countries. While exporting Equipment, it will be first exported to developed countries and its wide acceptance will definitely increase demand of Indigenous 4G/5G Equipment.

BSNL Strategic Partner of GoI: Hon. MoC informed that BSNL is strategic partner of Government of India and hence all possible support is being extended to BSNL. **Now, BSNL has to play a very important role in different missions of GoI viz Digital India, 4G Saturation project, Bharat Udyami Projects etc and specially advised us to come forward with all out efforts to complete these projects.** He desired association to become part of these projects and see that these projects are completed in a time bound manner and clear message is given by actions of employees of BSNL and **customers should feel that BSNL has changed and is changing with support extended by GoI.** We responded that we have understood the importance and all executives in BSNL are putting their efforts in achieving targets and we will pass on the message to each and every executive of BSNL.

Stability and Financial Viability of BSNL: On stability and financial viability of BSNL, Hon. MoC informed that Government of India has taken firm stand for No Disinvestment of BSNL and BSNL will continue to be PSU with its 100%

ownership with Government of India with mission to make BSNL a profit making PSU by Year 2027. In the coming days, BSNL will become as a self-dependent and stable PSU in the Telecom sector. He firmly assured that Executives of BSNL should not worry about it and keep focus on their duties. He assured that as of now the matter of BSNL survival is over and BSNL will flourish in coming days and expect a similar approach by executives in giving quality services to customers. We elaborated that we are facing issues due to non-availability of 4G GSM Services to compete with private telecom operators and with launching of 4G services Pan India, BSNL will be in competition of data services in Telecom sector and it will be a game changer.

Use of 4G/5G Indigenous Equipment in India: Hon MoC informed that Indigenous 4G Equipment be upgraded to 5G GSM is being supplied to only BSNL and it has been put in use in Punjab Circle on pilot basis and shortly it will be expanded all over India. The testing of these Equipment has been highly successful to tune that in normal course Equipment if handle the One Lakh calls at a time it is said to be passed the quality Test. But the Indigenous 4G Equipment has been successfully tested for One Crore calls at time and hence there will not be much issues when these equipment is put in use on Pan India. But till the testing is going on as its stability in connectivity with the existing network of BSNL is to be accessed before formal launch and the same is also at final stage.

Pressure to Stop Indigenous GSM Equipment Manufacturing by Government of India: Hon. MoC shared that there was much pressure and different offers from Manufactures of GSM

Equipment to stop Indigenous GSM Equipment Manufacturing by India, but it has been firmly decided by Hon. PM Shri. Modi to go ahead with self-dependency of India and in coming days India will be one of very few and prominent Exporter of 4G & 5G GSM Equipment. Hon MoC also informed that with high quality successful testing of one Crore simultaneous calls and developments in 5G, India will be in position to export BSNL 4G/5G to UK, US and similar developed countries. On wide acceptance of the quality and uses of GSM equipment, the same will be exported to other under developed or developing countries and this mission will add good revenue for BSNL. Earlier even handset was not manufactured in India and now GSM equipment, which was a monopoly of a few companies and countries, is being manufactured by India and will be exported in days to come.

Launching of Pan India & Full-fledged 4G GSM services by BSNL: We requested Hon MoC for starting early 4G GSM services by BSNL. Hon MoC responded that he is keen on it and now it is time to launch 4G services by BSNL on PAN India basis. **Hon. MoC declared that BSNL 4G services will be inaugurated by the Hon Prime Minister of India during this Diwali Festival** and in step by step manner, the entire network of BSNL will be the 4G Network and very shortly 4G services will be provided by BSNL all over India.

Upgradation of BSNL Network to 5G Network: We narrated that other operators are providing 5G services and to meet the competition in Telecom Market it is required that BSNL also should provide 5G services. Hon. MoC informed that 3G and 4G GSM Network of BSNL will be upgraded to 5G Network and it

is proposed that after stability of 4G Indigenous equipment in overall GSM network, **from 15th August 2024 onwards the entire 4G equipment will be upgraded to 5G Equipment** as the 4G Indigenous equipment is compatible to be upgraded to 5G with some software changes. With pan India 4G and 5G services, BSNL will be in position to compete with Private Telecom Operators as BSNL is given the highest spectrum which will keep BSNL in the tough competition in speed of data services.

Stand on Continuation of existing 2G GSM Network: Hon. MoC informed that the 2G BTS will continue to work in BSNL network till some time more as it has special demand. There are certain issues of integration of 2G BTS and technical teams are working on it. All the 3G BTS will be upgraded/replaced to 4G Indigenous GSM Equipment. Depending on the outcome of integration of existing 2G BTS with Indigenous GSM Equipment, final call will be taken on continuation or scrapping of 2G BTSs in BSNL network.

Target for addition of Customer base of BSNL: Hon. MoC informed that with the launching of 4G services by BSNL all over India, **BSNL has to meet the challenge of increasing its customer base from existing 7 Crore customers to 10 Crore Customer base and the final target is increasing the overall customer base of BSNL to 20 Crore.** Hon. MoC specially conveyed us to see that BSNL executives gear up for increasing the customer base by reaching out to the public and offering very polite and customer centric services. **Hon MoC added that Customer is God for us and customer satisfaction should be the ultimate motive of BSNL and its executives.** Hon MoC

emphasised that BSNL 4G/5G services will be a great opportunity to BSNL for the addition of customer base and it can be achieved with sincere efforts of each executive. Once BSNL again gains the confidence of Public, Customer, the growth of BSNL will be exponential. We responded that Ten Crore Customer base is a huge target but it can be achieved with BSNL 4G/5G Services and Bharat Udyami Project and we the executives in BSNL under valuable guidance of CMD BSNL will put in all our efforts for achieving these high targets. Hon MoC informed that he will be monitoring these targets and will also support BSNL by issuing directions for utilising BSNL 4G/5G Services for all Officers /staff of Railway and other Government Offices so that BSNL will be meet Targets of Ten Crore connections by BSNL, and appealed to executives to provide quality services and 24X 7 services to these customers.

Improvement in MTNL GSM services in Delhi and Mumbai: During discussions on the need for the improvement in Telecom services at Economic capital of India, Mumbai and the political capital of India, Delhi, Hon. MoC informed that these services are to be maintained by BSNL and already works have been handed over to BSNL. We updated that though some GSM works are transferred to BSNL till the maintenance of GSM and all other services is done by MTNL only and there is no much involvement of BSNL. MTNL is facing a huge shortage of manpower and there are issues of extension of existing AMC and even in BSNL/MTNL offices also there are issues in GSM services. Hon. MoC immediately directed concerned officers telephonically to take review of the maintenance of GSM services in MTNL area and made it clear that BSNL has to

maintain the services in the MTNL area. He added that the ongoing issues due to old Equipment will be resolved by replacing these Equipment by Indigenous GSM Equipment and very shortly the changes in GSM and other telecom services in Mumbai and Delhi will be visible.

Continuation of MTNL and its future: During discussions Hon MoC asked us our opinion on continuation of loss making MTNL as a separate PSU. We responded that there is scope for business in the MTNL area and the services need to be provided to the customers and hence MTNL services may be continued. Hon MoC expressed concern over the poor services and there is need of improvement which will happen with its merger with BSNL. We said that it is understood that in the proposal of merger of MTNL with BSNL earlier an option was available for continuation in MTNL, but the same has been withdrawn later. Hon. MoC informed that it is not a matter of option, but he is really worried about the continued losses made by MTNL and his ministry is ascertaining all possibilities of continuation of MTNL services, but the same seems to be difficult. Hon. MoC added his office welcomes suggestions for improvement of MTNL and its services. In conclusion Hon. MoC assured that some concrete decision will be taken on Telecom services in MTNL area but stressed that BSNL will have to take lead in providing services in MTNL area as chances of closure of loss making MTNL are more.

Deputation of Officers in BSNL: We have brought to notice of Hon. MoC about promotion of BSNL officers and those who have not opted for BSNL in earlier days are now promoted against BSNL posts and posted as seniors to the then senior

officers absorbed in BSNL. Hon MoC asked us our stand on deputation of ITS officers from DoT in BSNL. We informed that ITS officers who are willing to work in BSNL may be allowed to continue in BSNL and who want to go back to DoT may be permitted to go back and no unwilling officer should be forcefully retained in BSNL on deputation. We requested that the officers in BSNL who are senior to similarly placed officers on Deputation may be given consideration for promotion over the officers on Deputation. We quoted that last year some DGM level officers are deputed to BSNL who are juniors to DGMs/AGMs working in BSNL, but the officers who are absorbed in BSNL are not given promotion and this is the reason for mass unrest among absorbed officers. We also added that the willing ITS officers on deputation, Absorbed ITS Officers in BSNL and Officers recruited for senior management of BSNL can take care of issues of BSNL with good spirit and unwilling officers creates negative impact on working of BAs and Circles. Hon. MoC responded that there is need to have its own management of BSNL and steps are being taken in this direction so that deputation can be stopped in the coming days. He informed that BSNL has already taken up some steps in this direction and further required steps will be taken in coming days.

Involvement of BSNL Absorbed/Recruited officers in Policy making of BSNL: We have drawn attention of Hon MoC towards the fact that since formation of BSNL i.e. last 23 years have been passed, but till the overall control of framing BSNL Policies for executives in BSNL is in hands of Officers on deputation. There are many ITS Officers who have opted and

absorbed in BSNL and BSNL has recruited certain officers who have reached to GM/PGM level but no one is given opportunity to lead the team which is framing Policies for executives of BSNL. Hence about all policies are framed in the interest of officers on deputation and against the interest of officers absorbed in BSNL or recruited by BSNL. This is one of reasons for unrest among executives as this one sided approach has badly affected career progression of BSNL Recruited and Absorbed officers and even absorbed ITS officers are sufferers of one sided policy framing. We also narrated that there is unrest among absorbed officers of similar level as the Salary of officers on deputation is double than the officers absorbed/recruited in BSNL who are having the same rather higher responsibilities. We requested for positioning and involvement of BSNL Absorbed /Recruited officers in framing policies for BSNL Executives as whole. After elaborate discussions on these issues Hon MoC assured to look into it and see what best can be done on this front.

Upgradation of BSNL network by utilising BBNL network: We have added that the merger of BBNL has added many works to BSNL and there is need of utilisation of BBNL infrastructure for providing services till GPs. Hon MoC informed that it is a strategic decision of amalgamation of BBNL with BSNL and it will have a very positive impact on growth of Telecom sector specifically in Rural area. We responded that our executives are taking care of all the issues related to BBNL services by the special presence of our executives even at SDCA level and reaching to the remotest need of telecom services. Hon MoC informed that this is the mission under Digital India

project by the Government led by Hon. Modji and Executives in BSNL should make it highly successful.

Promotion of all the eligible executives by Restoring justified posts: We have drawn attention of Hon MoC towards the fact that the promotions in BSNL are held up for years together and many eligible executives are waiting for even their first promotion after 24 years of service and this is reason for unrest among the executives. Hon. MoC informed that till BSNL gets financial stability, keep aside all the promotions as its financial impact will derail the BSNL revival process. We have elaborated that the promotions in BSNL are much delayed and its implementation at this stage will not have any financial impact on performance of BSNL as even a single rupee will not be added in the salary of Executives promoted. **But issuing promotions of eligible officers will definitely be morale boosting and motivating for the executives in BSNL and it will be helpful in achieving the high targets of 4G Saturation Project and Bharat Udyami Project.** We appreciated and congratulated Hon MoC for his initiatives to promote thousands of officers in Railways and requested him for similar action in BSNL for pending promotions. **Hon. MoC informed that officers in Railways have given excellent performance wherein railways got Profit of Rs 1 Lakh Crore.** With such exemplary performance only thousands of promotions happened in Railways as reward. He added that the officers in BSNL will also have to perform in similar manner to achieve the target assigned and firmly assured to pass on all the due benefits including promotions to BSNL Officers. We expressed how BSNL officers are serving customers in extreme conditions and even by making office expenses from their pockets with such

great support from Hon MoC and GoI, we are always ready for putting special efforts to achieve targets assigned by DoT/GoI. After understanding the concern expressed by us, Hon. MoC assured to take review of promotions in BSNL and to ascertain possibilities of all possible promotions of the executives in BSNL. Hon. MoC firmly assured that he will see that **the opportunities for promotions in BSNL are increased to such a level that even JTO recruited by BSNL will have the opportunity to reach the post of CMD BSNL.** He added that at this stage it may look like the dream but it will surely become reality in the coming days.

Implementation of Upgraded Standard Pay Scales: We have drawn attention of Hon MoC on the burning issue of Pay loss per month due to downgrading of Pay scales for JTOs/JAOs by DoT. The case has been strongly recommended by BSNL but DoT has not agreed to the concerns expressed by BSNL. There are many guidelines which are supporting this demand but there is no consideration given by DoT. When BSNL proposed for upgradation of Upgradation of Intermediate Pay Scales of JTOs/JAOs from E1A to E2, and DoT has downgraded pay scales from E1A to E1 and due to this about 15000 Executives out of total 30000 Executives are facing loss of Rs 10 to 15 thousands every month. Hon MoC was of the opinion that such issues will definitely cause additional financial burden on BSNL and this issue can be discussed after some positive growth by BSNL. We elaborated that this is long pending issues for which BSNL executives are waiting for years together and it has no much or huge financial implications as being projected. We elaborated that GoI has given package of Rs 1.64 Lakh Crore and

for implementation of Upgraded Standard Pay scales only Rs 100 Crore will be required by BSNL per year and DoT has not to bear even single rupee as all the beneficiaries are BSNL recruited JTOs and hence there is no pension burden to DoT. Hon. MoC responded that Rs 100 Crore is not a big issue but at this particular time, one has to think on adding any financial burden on BSNL. We elaborated that resolution of this issue affecting 50% of total executives will definitely motivate the JTOs/JAOs who are directly contributing in field units for growth of BSNL. Implementation of Standard Pay Scales will be supportive action in achieving the Targets assigned under Bharat Udyami Project and 4G Saturation Project and in no way, it will be burden for BSNL. We also narrated that there are many JTOs/JAOs who are facing more pay loss for no mistake on their part and requested for timely resolution of this very important and critical issue of BSNL Executives. After elaborate discussions, on this issue Hon. MoC directed us to give a brief note on this issue along with supporting documents and assured us to look into it. Hon. MoC specially mentioned that once BSNL reaches the figure of 10 Crores Customer base, all such issues will be given consideration and directed us to convey message to executives in BSNL to put their all out efforts in growth of BSNL and firmly assured about settlement of all such financial pending dues of BSNL Executives.

Implementation of 3rd PRC to BSNL Executives: We have put forth how with failure of negotiations of the 3rd PRC implementation with then Hon MoC, the executives in BSNL are suffering and compelled to work during year 2023 at the salary of Year 2007. We added that BSNL has been in operation profit

for the last three consecutive years and will continue to be a profit making entity as per the mission given by GoI. We expressed that BSNL is a strategic Partner of GoI and has to provide services to each and every corner of India. In such services, BSNL has to bear the loss and it is obvious. One side BSNL is compelled to give services without much thinking on profit and other side we executives in BSNL are denied the third PRC implementation by quoting such loss. We added that due to pay scales of 2007, each and every executive is facing stagnation and even a single routine increment is not available for the majority of Executives including senior officers in BSNL management and this is the reason for mass unrest among BSNL Executives. We appealed to Hon MoC for looking into issues affecting each and every executive and non-executive in BSNL. Hon MoC informed that he is aware of this issue and assured to implement third PRC in BSNL, but as per financial conditions of BSNL as of now it is difficult. But with the launching of 4G services there will be much addition of customer base in BSNL and any such additional financial burden can be looked into once BSNL earns profit from its operation. He directed us to meet the target of 10 Crore customer base for BSNL and be ready for implementation of third PRC. Hon MoC added that if BSNL could cross these targets suitably his office will surely think on implementation of third PRC higher fitment formula also. Hon MOC added that only required at this stage is selfless contribution of Executives of BSNL to meet the target of 10 Crore Customer base and every demand including this important demand of third PRC implementation will be taken care by his office.

Arresting Brain Drain out of BSNL: We have narrated that due to heavy financial losses in pay, lack of promotional opportunities, many of JTOs/JAOs recruited by BSNL are leaving BSNL and joining at other Govt organisations and even in Private institutions as about 4 to 5 JTOs/SDEs are opting for VR every month and there is need of some concrete action on part of BSNL and DoT to stop Brain drain. We specifically narrated that BSNL is recruiting highly qualified GATE qualified JTOs and not giving the desired salary as mentioned in RR Notifications for recruitment of these JTOs/JAOs. These are very talented JTOs/JAOs of BSNL with vast experience of the Telecom sector and feeling demotivated and cheated due to reduced salary. Hon. MOC agreed to the concern expressed by us and emphasised that GATE qualified Officers should get their due salaries. Hon MOC assured to look into reasons for brain drain from BSNL and to explore the talent of these officers for growth of BSNL. Hon. MoC was optimistic that in the coming days the working atmosphere in BSNL will be changed to such an extent that there will be no brain drain from BSNL but there will be an inward trend for joining BSNL. Hon. MoC specially added that the successful and timely implementation of 4G GSM projects, Bharat Udyami Projects by BSNL will create many opportunities to Executives in BSNL and firmly assured to have some concrete steps viz. creating promotional opportunities in BSNL. Hon MoC was firm on making an attractive package in BSNL so as to retain the existing expertise and attract the talent from the Market.

Hon. MoC directed us to take pursuasion of all the issues discussed with his PS at Delhi and submit the required

representations and documents in support of issues raised by Association.

Delinking of Pay revision by BSNL and Pension revision of retired officers of BSNL: We conveyed thanks to Hon MoC for responding positively to demand of SNPWA and other associations of retired officers for delinking of Pension revision from BSNL pay revision. Hon MOC informed that the leaders of retired officer associations have pursued with his office and he had different meetings with them and issue of delinking Pension from Pay revision has been decided by his office. We also requested for similar action for Pension Revision with suitable fitment formula. Hon. MoC informed that the proposal for Pension Revision is also under consideration and after completing formalities at DoT, same has been sent to DPE for further concurrence and firmly assured for positive resolution of both the issues.

In conclusion of this very fruitful and highly successful special meeting held for about 55 minutes, Hon. MoC specially directed us to keep eagle eye on the target of Ten Crore customer base for BSNL and be ready for getting due benefits of BSNL Executives. Hon. MoC made it clear that present revival package is the last revival package given to BSNL and if employees of BSNL do not reciprocate it, then no new revival package will be given to BSNL and hence all employees should give their best for growth of BSNL.

Hon MoC firmly assured for continued support to BSNL and directed us to give timey feedback on issues related to growth and development of BSNL. **Hon MoC given clear message that Customer is GOD and all employees of BSNL should treat**

them as GOD and only customer centric approach can save BSNL.

Hon. MoC specially reminded us that **after launching 4G/5G services 10 Crore Connection should be the first target** and assured that on achieving this target of 10 Crore Connection, maximum issues of BSNL Employees will get resolved. After 10 Crore connections second target will to achieved 20 Crore connection and on its success every demand of Executives including future demands of BSNL executives will be given consideration.

We conveyed sincere thanks for sparing much valuable time by Hon MoC and valuable guidance for future action plan of BSNL and assured to stand behind him and Government of India by all means in achieving all targets assigned to BSNL including final mission of making BSNL as profit making PSU by 2027.

In overall discussions and guidance, we have seen Hon. MOC in very affirmative about continued support to BSNL and was quite optimistic for overall growth of BSNL out of revival package and about good future of BSNL and its executives