



Sanchar Nigam Pensioners' Welfare Association

Reg.No: SOCIETY/WEST/2021/8902564

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SNPWA/CHQ/Directir CGHS/4/22

Dated 22 nd June, 22.

To

Dr Niklesh Chandra, Director CGHS,

Nirman Bhawan New Delhi.

Sub A) Immediate operationalization of WC at Mysore, without any further delay, more than 3000 beneficiaries suffering intensely for more than two years.

B) immediate decision regarding empanelment of Chemist at Srinagar that has been pending at CGHS Hqs for more than a year now and that has made the life of CGHS beneficiaries hell and has rendered WC/Srinagar redundant.

Respected Sir

We are extremely thankful to Addl DDG HQs, Respected, Dr Alka Ahuja, for her keen interest and unrelenting persuasion in finalizing site for opening of WC at Mysore. She very positively and swiftly responded to our requests to depute officers from CGHS Hqs to Mysore who, in coordination with AD/Bangalore and concerned CPWD officials, shortlisted three to four sites. However, we understand that AD/Bangalore has finally recommended one particular site and has send the proposal to CGHS Hqs for according approval of the competent authority, even though it would have been ideal to finalize BSNL site since it has huge advantages in terms of accessibility, its location, parking facilities, besides huge space that it has. Nonetheess, without questioning the prerogative of AD/Bangalore in this regard, **our earnest plea is that immediately appropriate work should start to operationalize WC/Mysore as quickly as possible since thousands of beneficiaries have been suffering at Mysore for want of a WC which was justified long before but got caught up, as usual, in bureaucratic delays that are not very uncommon at CGHS Hqs, even**

though Addl DDG Hqs was doing her best to get the site finalized as expeditiously as possible. We are extremely thankful to her in this regard. A very swift action on highest priority to get the WC functioning as expeditiously as possible is badly needed and we are confident that functioning of WC/Mysore will not be delayed any further.

B) WC/Srinagar without an empanelled Hospital, Diagnostic Centre and an Empanelled Chemist

Unfortunately and sadly enough, Empanelled Chemist who was providing a seamless service to the beneficiaries at Srinagar as far as supply of indented medicines was concerned was brutally assassinated by terrorists, a dastardly act of cowardice that has been condemned in strongest possible manner, more than fifteen months before. Thereafter very strenuous and concerted efforts were made by the then incharge WC/Srinagar, Dr Junaid, in coordination with the office bearers of this Association, and also with active participation and support from AD/Changigarh to finalize Chemist for empanelment who met the requirements of empanelment and submitted the required documents for approval by the competent authority at CGHS Hqs. Unfortunately, some inadequacies were observed by CGHS Hqs and the concerned Chemist was asked to comply with those requirements. Immediately, the Chemist complied with the requirements that were sought and the issue was referred by AD/Chandigarh to CGHS Hqs within no time of his receiving it. **Sir, it has been now more than a year that the proposal for according approval for empanelment of Chemist at WC/Srinagar, which is mandatory as per existing instructions of CGHS, by the competent authority is gathering dust at CGHS HQs. One wonders how CGHS policy makes can be so insensitive, apathetic and unconcerned to the legitimate and basic needs of the beneficiaries. Beneficiaries at Kashmir are subject to worst kind of suffering. Sir, can you please take off a few minutes of your valuable time and dispassionately introspect over as to what is the objective and purpose of having a WC with no empanelled Hospital, no empanelled Chemist and no diagnostic centre. Needless to say, it is precisely this indifferent and incredibly bureaucratic approach of CGHS authorities that is bringing CGHS into huge disrepute, tarnishing its credibility and attracting severe and unprecedented all round criticism. All the cosmetic and superficial efforts of the CGHS authorities to project CGHS in a good perspective are of no consequence unless fundamental ground issues concerning**

beneficiaries are comprehensively addressed which unfortunately is not happening and is unlikely to happen.

We have nothing further to say in this regard now. We believe that wisdom would prevail as fast as possible and that the approval for empanelment of Chemist at Srinagar would be accorded on highest priority. Looking forward optimistically to addressing the above cited issues as fast as possible.

Sincerely yours



(G.L.Jogi)

Copy to

1. Respected Sh. Rajesh Bhushan, Secy/MOH & FW, for kind information pl.
2. Respected Sh. Alok Saxena, DG/CGHS. He is requested to kindly personally monitor that decisions on the above mentined issues are taken as quickly as possible.
3. Respected Madam Dr Alka Ahuja, Addl DDG HQs for kind information & n/a please.
4. Respected Dr Ashwani Kumar, AD/Chandigarh for kind nformation pl.
5. Respected Dr Anjali Rao, AD/Bangalore, for immediare n/a pl.