



# Sanchar Nigam Pensioners' Welfare Association

Reg.No: SOCIETY/WEST/2021/8902564

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SNPWA/ CHQ/ Dir ( HR ) & Dir( Finance)/1/25.

Dated 3rd March, 25

To

- 1.Sh Rajiv Kumar,  
Dir( Finance), BSNL
- 2 Dr Kalyan Sagar,  
Dir( HR), BSNL.

**Sub 1. Non issuance of Form 16( A) by BSNL Co for Retired Employees in contravention and direct Infringement of the provisions of the IT Act..**

**2 Non Operationalization of WEB PORTAL FOR PENSIONERS by ITPC and other Circles(Except Kerala) despite repeated reminders by BSNL Co**

Dear Sirs

## **1 Non issuance of Form 16A by BSNL Co for Pensioners**

Retired Employees of BSNL, particularly those who are availing BSNL MRS, FMA, etc, mandatorily need to know quantum of Tax deducted by BSNL on reimbursement of their medical claims, whether it has been deposited with IT Authorities and other Innumerable Tax Issues pertaining to their payments for availing BSNL MRS etc etc. It is really surprising that, while the provisions of the IT Act clearly envisage mandatory issuing of Form 16 A by the Paying Authority, BSNL CO has not been issuing Form 16 A to its Retired Employees which, besides contravening and infringing the Provisions of IT Act, also deprive the Pensioners, who are Senior Citizens, of their legitimate right to have access to information concerning their Tax deductions at Source, Payments etc etc made by BSNL.

**This Association is completely at a loss to understand as to why and how BSNL Co is not issuing mandatory Form 16 A to its Pensioners.**

**It is, therefore, requested that immediate action may be taken to ensure that Form 16 A is issued by BSNL Co to its Pensioners without fail and further delay**

## **2.Non Operationalization of WEB PORTAL FOR PENSIONERS**

BSNL Co has been imploring upon ITPC Pune and all Other Circles to develop and launch WB PORTAL on the lines of Kerala Circle.

Unfortunately the repeated instructions of BSNL Co for the last two years in this regard have been blatantly defied and disobeyed both by ITPC Pune as well as other Circles, only establishing and demonstrating how rampant indiscipline, which has been bane of BSNL, continues unabatedly.

It has to appreciated that Pensioners need to have basic digital access for multiple purposes like renewing their Residential Telephones on line, online access to various claims etc. and denying them this basic digital access is not only undesirable but unwarranted also. TN Circle is a glaring example where, despite repeated requests by this Association, Circle Office continues to ignore the requests of this Association

Therefore, it is requested that a time frame may be fixed for all Circles to Operationalize WEB PORTAL FOR PENSIONERS.

**We are very confident that, given the huge significance of these issues for Pensioners, expeditious action would be initiated for immediate resolution of these issues and that Pensioners will not be made to slog and suffer unnecessarily**

Warm Regards

Sincerely Yours



( G. L. Jogi)