



Sanchar Nigam Pensioners' Welfare Association

Reg.No: SOCIETY/WEST/2021/8902564

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SNPWA/ CHQ/MCTC/1/25.

Dated 27th March, 25

To

Dr. Mudit Bhargav Incharge MCTC

CGHS HQs,

New Delhi.

Subject:- Clarification regarding likely impact of transitioning of CGHS Website from NIC to CDAC platform and precautions taken thereof to ensure hasslefree and seamless transition

Dear Sir

We understand that existing CGHS Website operating from NIC platform is now likely to operate on CDAC. While we appreciate and believe that this shifting of platform is necessitated to attain optimum operational efficiency and also to overcome the inadequacies that would have been observed by operating from NIC platform, yet we would like to know some of the following pertinent and important facts for the benefit of the Beneficiaries

1. Did operational inadequacies noticed in the existing NIC platform necessitate the shifting?.
2. How and in what manner is it likely to transform and improve the existing services and functionalities of the CGHS website operating from NIC?
3. Will there be any changes to the user interface, login procedures, or password requirements?
4. Will new technological and innovative measures and features be introduced as a consequence of this transition to achieve innovative transformation?

5. During the course of transition, foolproof and stringent measures must be put in place to avoid complete disruption of Services by ensuring a seamless transition

We shall be highly obliged to receive an early response for the benefit of Beneficiaries

Warm Regards



(G.L.Jogi)

GS/ SNPWA

Copy to:

1. Res MS Punya Salila Srivastava, Secy, MOH& FW.
2. Res MS Roli Singh, Additional Secretary/ DGCGHS.
3. Dr. Manshvi Kumar, JS/ CGHS HQs
4. Dr. Sateesh Y H, Director CGHS HQs.
5. Dr. Praveen Bala, Addl. DDG HQ CGHS.
6. Shri Amita Bali Vohra, DDGP, CGHS HQs.
7. Dr. Honamma, Additional Director, CGHS HQs.
8. All Additional. Directors, CGHS.