



# Sanchar Nigam Pensioners' Welfare Association

Reg.No: SOCIETY/WEST/2021/8902564

CHQ: B-11/1, Ramesh Nagar, New Delhi-110015, India



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**SNPWA/CHQ/ Director CFA/1/24**

**Dated 2nd Feb, 24.**

To

Sh. Vivek Banzal,  
Dir CFA, BSNL CO,  
New Delhi

Respected Sir,

Sub: Concessional telephone facility to retired employees of BSNL-Policy reg.

1. DOT' No. 2-79/94- PHA Dated September 25, 1998.
2. BSNL Corporate Office No. 2-7/2007-PHA dated 2-7-2007.
3. Letter BSNL CO-NPBB/11(13)/2/2020-NWP-BB-BSNL-CO Part (1) dated 8-12-2023.
4. No. BSNL CO-ADMN/80//2020-ADMN Dated 19-1-2024.

Your kind attention is invited to the letter under reference 1 & 2 above by which retirees of DOT and BSNL were provided with free telephone facility with extra free calls at their residence since 1998. The latest orders 3&4 have been necessitated purely due to Administrative reasons, following the closure of TNF exchanges. The technical exigency, so caused, should not be a plea to deprive the retired employees of the existing facilities, so far available to them. We are fully aware that your goodself will be the last person to advertently inflict such grave injustice on the retired employees.

Kindly see order referred 3 above, issued just days prior to the latest order, wherein the serving/ retired employees in TNF areas are eligible for FTTH voice upto 499 free of cost. As per the letter referred 4 above serving employees are provided with FTTH @ Rs. 249( Rural) and Rs.299 (Urban)voice free of cost while it mandates the retirees to choose plans above 595 @40% concession for FTTH. You can well understand and fully

appreciate the huge digression, which compels the retirees to pay an amount @ Rs 421/ per month (60% of 595 + GSM) which is necessitated, only on account of the technology change. Kindly appreciate irrational basis that has prompted issuance of the orders depriving retired personnel of the meagre concessions that was available to them.

Taking away the existing benefits from the retired personnel cannot by any stretch of imagination be justified. It may be seen that change of technology, doesn't in anyway alter their status vis-a-vis the existing RSTC facilities and dies not call for any penalisation .

Against the facts stated above, we solicit your benign immediate intervention to review the said orders and issue orders to protect the present facilities available to the retirees since 1998. Further it is requested that in this high data era, all employees and retirees may be provided with 499 FTTH Combo at their residence free of cost and charge them only for the plans above 499 and that too for the amount exceeding Rs.499 with the existing concession of 40%.

2. Similarly in case of GSM option, instead of Post paid plan of Rs 199/, which is the eligible option available right now, any existing prepaid plan with one year validity and plan value less than Rs.2400/( 199\*12) may be allowed, which will eliminate monthly billing procedure, GST compliance, monthly bill payment, disconnection/reconnection etc . In case if anyone requires a higher plan the amount over and above Rs.2400 per year may be levied from him.

3. It is also requested that existing retirees, who are already utilising FTTH facility on payment basis due to technical compulsions in TNF areas, may also be extended identical facilities as above at the same terms, conditions and rates so as to avoid disparity and discrimination among the same class of retirees.

Hope you will understand that we are not asking anything more but only for protection of the existing facilities.

Requesting your immediate kind action, in view of confusions prevailing in the field units,

With kind regards,

Sincerely Yours,



**G. L. Jogi**  
**General Secretary**